

## SPEAKING

### Complaining - Talking about Complaints

#### What are complaints?

Complaints are expressions of "**displeasure or annoyance**" in response to an action that is seen by the speaker as unfavorable. Suppose you want to complain about the pizza you have just ordered because it's too salty, what are the expressions needed to express and respond to complaints?

#### Complaining:

Here are expressions you can use when complaining:

- I have a complaint to make. ...
- Sorry to bother you but...
- I'm sorry to say this but...
- I'm afraid I've got a complaint about...
- I'm afraid there is a slight problem with...
- Excuse me but there is a problem about...
- I want to complain about...
- I'm angry about...

#### Examples:



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You can see the whole lesson from your teacher, please ask them to send it to you before the class.